

SPECIFIC TERMS AND CONDITIONS APPLICABLE TO SO BOUTIQUE GIFT CARD

The following terms and conditions are in addition to the various provisions set out in the HOTELS AT HOME SAS Terms and Conditions. These terms and conditions are applicable to the sale and use of the So Boutique Gift Card, sold and redeemable on the www.soboutique.com website.

Article 1 - The purchaser selects the So Boutique Gift Card available from the www.soboutique.com on the day of the order.

Article 2 - The purchaser acknowledges being fully aware of the type, destination and use of the gift cards available on the website and having requested and received the necessary and/or additional information to place an order in full understanding.

Article 3 - The purchaser is solely responsible for the choice of gift cards and their suitability for his needs, so that HOTELS AT HOME SAS and ACCOR SA cannot be held liable in this regard.

Article 4 - No promotional offer may apply to the purchase of a gift card.

Article 5 - The purchaser may select an amount for the gift card between €50 and €5,000. The gift card may be redeemed for one or several purchases. Only one gift card can be used for a single purchase. You cannot use your gift card to pay the shipping fee. If a purchase exceeds the balance on the gift card, the remaining amount may be paid by any other payment method accepted on the www.soboutique.com website. The gift card can only be used on the www.soboutique.com website.

Article 6 - A gift card is valid for 12 months from the date of purchase.

Article 7 - The balance and the expiry date can be requested from So Boutique Customer Services on +33 1 41 51 51 51 by providing the gift card number. The full or remaining balance on the So Boutique Gift Card cannot give rise to any financial compensation in any form whatsoever, including the provision of change. If a gift card is lost, stolen, damaged, destroyed or its validity exceeded, it cannot be replaced or refunded. A payment using a gift card cannot be stopped.

Article 8 - A product or service paid with one or several gift cards cannot be discounted. A So Boutique Gift Card is not registered to a particular individual; its use is the sole responsibility of the recipient of such a gift card.